

GRIEVANCE COMMISSIONER CELL FOR OVERSEAS PAKISTANIS

**COMPARISON OF NUMBER OF COMPLAINTS RECEIVED DURING THE PERIOD FROM 1ST
JANUARY TO 30TH JUNE, 2022 & 2023**

Complaints received	2022	2023	Increase/ Decrease	Percentage %
One Windows Facilitations Desks	54,997	88,150	33,153	+60.28
Pakistani Missions Abroad	11,310	11,122	-188	-1.66
Grievance Commissioner Cell WMS	439	363	-76	-17.31
Total	66,746	99,635	32,889	+49.27